

2014-2015

Customer Guide



**Recycling &
Solid Waste**
CITY OF SACRAMENTO

Recycle Week **B**



COLLECTION SERVICES

The City of Sacramento provides curbside collection of garbage, yard waste and recycling for residential properties.

Garbage and yard waste are collected weekly, and recycling is collected every-other-week on either an A week or B week schedule.

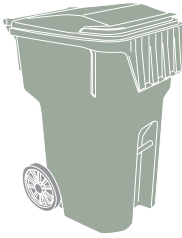
Household Junk Pickup is provided from February through October by appointment to residential properties. Street sweeping is provided monthly from February through October to both residential and commercial properties on public streets.

General Collection Guidelines

- Place containers out by 6:00 a.m. on your collection day
- Lids must be closed
- Leave 3 feet between containers and any other obstacles
- Downtown/Midtown: Whenever possible, residents in restricted parking zones should place containers on the curb and not in the street or gutter
- Keep containers out of bike lanes whenever possible
- Containers should be out for service no earlier than twelve hours before your collection day, and should be returned to the storage area on your property within twelve hours of collection
- Storage locations must be within, adjacent to or behind a structure, building, fence, landscaping or other barrier that substantially screens the containers from the street or public right-of-way

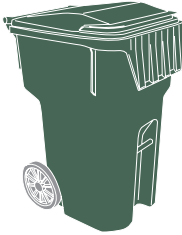
Container Sizes and Options

Choose the size and number of containers that are right for you. The city charges less for smaller garbage containers, and has a reduced rate for extra recycle and yard waste containers. Call **311** or go to **www.sac311.org** to place an order. Your current container size is listed on your utility bill. See **page 12** for container options and pricing.



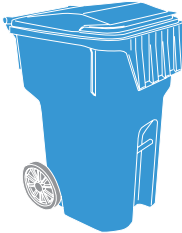
GARBAGE WEEKLY COLLECTION

2014									
	✓	✓	✓	✓	✓				
	✓	✓	✓	✓	✓				
	✓	✓	✓	✓	✓				
	✓	✓	✓	✓	✓				



YARD WASTE WEEKLY COLLECTION

2014									
	✓	✓	✓	✓	✓				
	✓	✓	✓	✓	✓				
	✓	✓	✓	✓	✓				
	✓	✓	✓	✓	✓				



RECYCLE EVERY-OTHER-WEEK COLLECTION

2014									
	✓	✓	✓	✓	✓				
	✓	✓	✓	✓	✓				



NOVEMBER



JANUARY

Monthly Street Sweeping

FEBRUARY



OCTOBER



Household Junk Pickup

YOU CALL 311...WE HAUL

FEBRUARY



OCTOBER

By Appointment



YARD WASTE SERVICES

Curbside collection of containerized yard waste occurs weekly on your regular collection day. All residential properties in the City of Sacramento must use containers for yard waste collection. **No yard waste may be placed in the street** – except during leaf season.

Acceptable Yard Waste Materials



- Leaves
- Grass trimmings
- Tree and shrub prunings
- Sod (with dirt removed)

Unacceptable Yard Waste Materials



- Trash and debris
- Pet feces
- Excessive amount of dirt
- Hoses, lumber and concrete

Leaf Season

NOVEMBER • DECEMBER • JANUARY

Residential customers can legally place yard waste piles in the street for collection during the City's designated leaf season.

Leaf pile pickup typically occurs approximately every two weeks and will usually not occur on your regular collection day.

Claw schedule:

From October 28th, 2014 to January 31, 2015, call **311** or visit sacreycle.org to get an estimate of when the next pile collection will occur for your neighborhood.

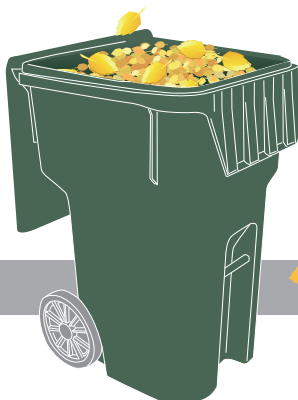
Have a pile with style

- Piles may not be more than five cubic yards (4'x4'x9' pile) per household.
- Place the pile six feet from any obstruction (cars, boats, basketball hoops, etc.)
- Make sure there is space between the curb and the pile to allow water to flow to storm drains.
- Piles should not be in plastic bags.

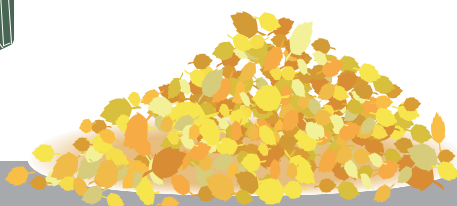
First Day Out – November 1, 2014

Last Day Out – January 31, 2015

1 FILL THE CONTAINER FIRST



2 THEN PILE



Sidewalk

**Allow space
for water flow
in gutter**



RECYCLE SERVICES

Curbside collection of mixed recycling occurs every-other-week and is picked up on either an A week or B week schedule, please see calendar on the inside back cover. You can find your week by visiting sacrecycle.org or calling **311**. You can also sign up for text alerts and email reminders about

Glass

- Bottles and jars
- Labels ok
- All colors
- Lids removed



Metal

- Aluminum and tin cans
- Aluminum foil and trays (rinsed)
- Empty aerosol cans
- Pots, pans and utensils
- Lids from jars



Recycling collection is every other week on your garbage pick-up day.

YOU ARE RECYCLE WEEK:



2014
The Week of
JULY
1 12 23
AUGUST
13 23
SEPTEMBER
4 22
OCTOBER

2015
The Week of
JANUARY
1 12 23
FEBRUARY
6 23
MARCH
9 23
APRIL
6 20
MAY
4 18
JUNE
1 15 29

Order a free recycle reminder magnet. Visit sacrecycle.org or call 311.

Sign up for recycle week reminders via text or email. Visit sacrecycle.org or call 311.



Plastic

- All CRV containers accepted
- Containers ♻️ - ♻️
- Soda bottles, milk jugs, shampoo bottles, etc.
- All colors - lids/caps removed
- Tubs and containers (i.e. yogurt, margarine)
- Plastic bags (stuff several bags inside each other)
- Buckets, pails and crates
- Toys (i.e. plastic tricycles)
- Clamshell trays and deli containers
- Plant pots (no ceramic)
- Laundry baskets
- Polystyrene (i.e. Styrofoam®) in a clear plastic bag



Paper

- Cardboard (must be broken down and placed in the recycling container)
- Cereal boxes
- Newspaper
- Magazines, catalogs
- Paper bags
- Paper packaging
- Egg cartons
- Junk mail
- Phone books and soft cover books
- Envelopes (labels or windows okay)
- Office paper (all colors)





FEBRUARY – OCTOBER

Household Junk Pickup

YOU CALL 311...WE HAUL

All residential customers may schedule two appointments – per year – for the free pickup of acceptable bulky items.

To request an appointment, do one of the following:

- Call **311**
- Make an online request at **www.sac311.org**
- Use the Sac 311 App for iPhone or Android

Appointments available February – October

The City will collect up to five (5) cubic yards of material (4'x4'x9') per appointment - approximately the amount that will fit into the bed of a pickup truck. Extra charges may apply if pile is in excess of five cubic yards.

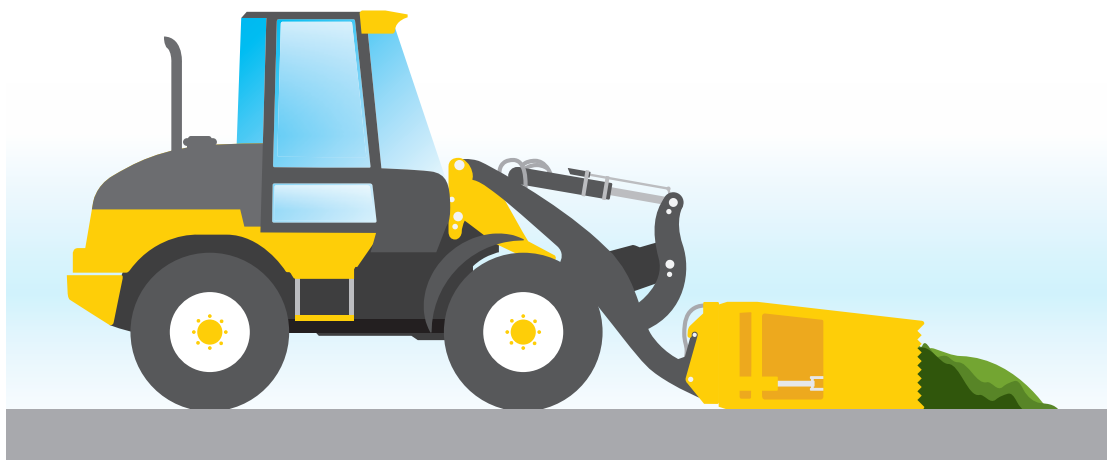
Piles placed in the street for collection more than 24 hours before your appointment, or put out without an appointment, will be considered illegal dumping and may be subject to fines.

For questions call 311 or (916) 264-5011

Call for an appointment - FEBRUARY



OCTOBER



What am I allowed to dump?

ACCEPTED:

- Yard waste
- One (1) appliance
- TV/ VCR
- Computers/Printers
- E-waste
- Furniture
- Mattresses
- Carpet
- Toys
- Four (4) unmounted tires
- Four (4) car rims

NOT ACCEPTED:

- Hazardous waste*
- Oil*
- Fluorescent lights*
- Batteries*
- Explosives
- Radioactive material
- Biohazards
- Sewage
- Gas canisters*
- Paint*
- Construction debris
(i.e. dirt rock, rubble, concrete)
- Tires still mounted on the rim

* These items may be taken for free to the City's HHW facility, also located at the Sacramento Recycling and Transfer Station.

Order A Free Dump Coupon.

Customers may call **311** to request one dump coupon, per account, per calendar year. The coupon is good for a free load of material to be self-hauled and dumped at the Sacramento Recycling and Transfer Station (SRTS) at 8491 Fruitridge Road, Sacramento, CA 95826. Visit sacreycle.org or call **311** for more info.





HOUSEHOLD HAZARDOUS WASTE

Products such as paint, cleaners, oil, batteries, and pesticides require special care and may not be thrown in your residential waste containers. These products may contain corrosive, toxic, ignitable, or reactive ingredients and are considered household hazardous waste (HHW).

Household Hazardous Waste can be taken to the following locations free of charge:

City of Sacramento

Sacramento Recycling and Transfer Station HHW Facility

8491 Fruitridge Road, Sacramento, CA 95826

Tuesday - Saturday / 8:00 a.m. to 5:00 p.m.

Sacramento County

North Area Recovery Station HHW Facility

4450 Roseville Road, North Highlands, CA 95660

(916) 875-5555 / Tuesdays, Thursdays, Fridays & Saturdays / 8:30 a.m. - 4:00 p.m.

City of Elk Grove Special Waste Collection Center (SWCC)

9255 Disposal Lane Elk Grove, California 95624

(916) 627-3232 / Sunday - Wednesday / 9:00 a.m. - 4:00 p.m.

HHW Materials Not Accepted

- Asbestos
- Compressed gas cylinders (except propane)
- Contractor or business waste (must call to make an appointment)
- Explosives
- Ammunition
- Infectious waste
- Medical waste (except sharps)
- PCB's
- Radioactive materials



HHW Accepted Materials

- Most products labeled **DANGER, CAUTION, WARNING, FLAMMABLE, or POISON**
- Acids
- Aerosol cans
- Antifreeze
- Automotive products
- Brake/transmission fluid
- Car batteries (lead acid/car, 6 volt or more, maximum of 2)
- Electronic waste (computer monitors and televisions)
- Fluorescent lamps/tubes
- Gasoline and other flammables
- Herbicides
- Household batteries
- Household cleaners
- Mercury thermometers
- Paint thinners
- Paints: oil-based or latex
- Pesticides
- Pool chemicals
- Propane cylinders
- Sharps (needles, lancets) **REQUIRES SPECIAL HANDLING** (see sharps below)
- Used motor oil & filters
- Solvents
- Unused Medications



Sharps (needles, lancets): Hypodermic needles, pen needles, intravenous needles and lancets require special handling. Call **311** or visit sacrecycle.org for information for safe disposal.

Paints (oil-based or latex): Many retailers now take back the products they sell. Get complete details at: www.paintcare.org/locator

Used Motor Oil: Use the City's door to door collection program (see Pg 11) or locate the nearest certified collection center at: www.earth911.com/recycling.

Unused Medications: To find convenient drop-off locations in Sacramento and Yolo Counties go to: www.DontRushtoFlush.org

Most retailers now take back the products they sell such as **batteries and fluorescent lamps**. Contact your local store or visit their website to see what they accept.

DOOR TO DOOR PICKUP OIL, BATTERIES & FLUORESCENT LAMPS

The City will come to your door to collect used motor oil, oil filters, batteries and fluorescent lamps. These items require special handling and an appointment. **Call 311 or (916) 264-5011 to schedule an appointment**



1. Place used oil in a used oil recycling container provided by the City* or in a clear ONE-GALLON plastic jug like a milk or water jug. Secure the cap with tape.
2. Place DRAINED oil filter in a used oil filter recycling container provided by the City* or in a leak-proof bag with the holes up. Seal the bag by twisting it, zipping it or tying it in a knot.
3. Place items in a safe spot on your driveway, near the garage or porch that is in plain sight from the street by 6:00am on your appointment day.

* *The city will provide containers for used oil and filters upon request. Call 311 to schedule a drop off and pickup date for the containers.*

NOTE: NEVER contaminate used oil by mixing with other auto fluids.

Batteries & Fluorescent Bulbs

- Call Customer Service at **311** or **(916) 264-5011** to schedule an appointment.
- On collection day place items on your driveway near the garage and not on the sidewalk, curb, or in the street. Note: When we pick up your waste, we will not return the containers that hold the waste.

Batteries

- Place batteries in a sealable freezer bag or other leak proof container. Fill the freezer bag or container of a similar size completely before scheduling an appointment.
- City Hall and many City community centers serve as drop-off centers for batteries. For a complete list, visit sacrecycle.org

Bulbs

- It is important that you wrap or package the fluorescent tubes so they will not break.
- A list of local hardware stores who will take back your compact fluorescent bulbs is available at sacrecycle.org



Report Illegal Dumping

SEE • REPORT • CALL 311



Illegal dumping is a crime and a blight on our neighborhoods.

You can help the City of Sacramento stop illegal dumping and possibly earn a reward.

SEE IT – REPORT IT

If you see a pile on the street – don't wait – report it. Call **311** or (916) 264-5011 or use the Sac311 App for iPhone or Android. The faster it is reported, the sooner enforcement and removal can begin. Provide an accurate location with an address, or cross street nearest the pile.

DUMPING IN PROGRESS

If you witness dumping in progress – note the license plate, vehicle make and model and description of individuals involved in the dumping. Immediately call 311 to file a report.

NEW REWARDS PROGRAM

The City's new rewards program can provide from \$500 to \$1,000 to persons providing information to the City which result in either an administrative penalty for the violator or an arrest and misdemeanor conviction.

THE LAW

Title 13, Chapter 13.10.200 of the City Code states: It is unlawful and a misdemeanor for any person in the city to throw or deposit any waste upon any street or other public right of way. Any person, firm or corporation violating this section shall be guilty of a misdemeanor, punishable by a fine of not less than five hundred dollars (\$500.00), or by imprisonment in the county jail for a period not exceeding six months, or by both fine and imprisonment.

CONTAINER OPTIONS

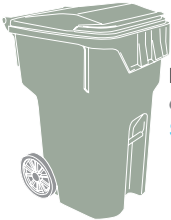
All costs are per month

Garbage | Weekly Pickup



Large
96 gallon
\$21.49

**Additional
Large Container**
\$18.13 per month



Medium
64 gallon
\$17.66

**Additional
Medium Container**
\$15.34 per month



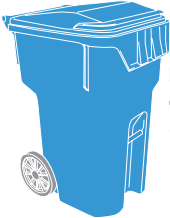
Small
32 gallon
\$13.40

**Additional
Small Container**
\$13.25 per month

Recycle | Every Other Week Pickup



Large
96 gallon
\$5.13



Medium
64 gallon
\$5.13

**+ Additional
Container**
\$1.76 per month

Yard Waste | Weekly Pickup



Large
96 gallon
\$10.35

**+ Additional
Container**
\$3.34 per month

If you'd like to switch your container size or order
an additional container, call **311** or visit **sacrecycle.org**

Monthly utility bills include container rates, as well as rates for street sweeping, water and sewer services.
To get information on the total monthly rate for a property, call **311** or Billing at (916) 808-5454.

YOU ARE RECYCLE COLLECTION WEEK B

2014

Recycle collection is every other week on your garbage pick-up day

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August						
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30	31					

2015



**2812 Meadowview Road
Sacramento, CA 95832**



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SACRAMENTO, CA.